



FORSYTH COUNTY RIDE SHARE P I L O T P R O G R A M

Need a ride?

Forsyth County has partnered with Common Courtesy to provide a pilot ride sharing service for eligible* Forsyth County residents.

What is it?

The new Ride Share program will get you from point A to point B quickly and easily! The program will supplement Dial-A-Ride services. Dial-A-Ride will still offer county residents the same services that it always has, but now there are even more options for transportation within Forsyth County!

How to sign up

To become a ride sharer, sign up for a new account (one-time \$15 registration fee) on the county's Public Transportation page located at forsythco.com, or complete the form in person at any of the county's three Senior Services facilities. You will need a credit card and working cell phone in order to register.

Once registered, you will receive an email that will provide you with more information including a Ride Share ID and phone number.

Schedule your ride

- 1 Call the Ride Share phone number** you receive and follow the prompts to leave a message detailing your ride request.
- 2 You will receive a confirmation call** from a Travel Logistics Coordinator who will provide a ride confirmation code, your driver's name and the last three digits of the vehicle's license plate number.
- 3 Your background check approved Ride Share driver**, through Uber or Lyft, will arrive within 10 minutes of your scheduled pick-up time.
- 4 For your return trip**, a Travel Logistics Coordinator will call/text your cell phone 15 minutes before your scheduled pick-up time to confirm the time and location of your pick-up.

Each ride is \$2 per one-way trip

charged to the passenger's credit card, regardless of where you need to go within the county.

Monday through Friday from 7:30 a.m. to 5 p.m.*

Rides must be scheduled so that the passenger arrives at their final destination by 5 p.m.

Passengers can utilize Ride Share for up to 24 one-way trips per month. A round trip would count as two one-way trips.

Other guidelines and rider information will be provided following registration.

Ridership Criteria

The criteria for ridership includes, but is not limited to:

A. Is a resident (18 years of age or older) of Forsyth County, Georgia and:

1. Is an individual with special needs;
2. Is an individual with physical disabilities;
3. Is blind/visually impaired;
4. Is hearing impaired;
5. Is an older adult; or
6. Suffers from memory loss

B. Is able to utilize transportation services without any special accommodation.

C. Depending on the rider's condition, an attendant/companion (who must be at least 18 years of age) may be required and such attendant/companion may also ride at no additional charge.

About Common Courtesy

Mission

CommonCourtesy, Inc. offers a dependable system of personal transportation to individuals who need flexible route transportation within a small area of their residence or work, or who, because of the known or unknown risks of driving an automobile, have limited access to personal transportation and the mobility it provides.

Support

CommonCourtesy believes that financial support of the CCI administration and ride facilitation will come from both public and private sources, including major corporations, federal, state, and local governments, local retail outlets, service providers, individual donors, and private donations from the Driver/Partners and Rider/Partners.

Purpose

CommonCourtesy is a 501c3 qualified nonprofit established in 2009. CCI is committed to providing secure and cost-effective transportation for any person who cannot, or should not, operate a vehicle. Their purpose is two-fold:

1. To develop user-friendly and reliable protocols that allow communities and neighborhoods to implement CommonCourtesy personal transportation partnerships.
2. To create financial support systems to facilitate CommonCourtesy partnership programs.

Impact

CommonCourtesy seeks to enhance the quality of life for in-need clients by drawing on public and private support, as well as other forms of community assistance and local involvement

2019 Profile

CommonCourtesy continues to hold to high standards of fiscal responsibility by using 90% of every dollar received to provide direct ride program services. With hundreds of Riders served, rides and services are varied. Data tends to be under-reported, as some volunteers do not report every volunteer hour, in-kind donation, etc. The following data is based on actual tracking plus estimates of under-reported information:

225 = Average Number of Riders per Day

44 = Number of Partners/Chapters

149 = Total Volunteer Hours, 2019

66,587 = Number of All Rides Reported from Inception to Date

\$14.85 = Trip Cost on Average