

Forsyth County Parks and Recreation Natural Resources Management Division

# Enhanced Operational Procedures for Shady Grove Campground

#### Effective May 1, 2020

In response to the Covid-19 Pandemic, Shady Grove Campground recommends the following enhanced procedures to allow for reopening on May 1, 2020. These procedures will be in place specifically from May 1-31, 2020 and beyond if required. The procedures are based on CDC and Georgia Department of Public Health recommendations.

## A. Campground reservations:

- **Reservations permitted:** Sites with power/electric to be used by "self-contained" RV units only (i.e., RV/Campers with internal bathroom capability).
- Reservations prohibited: Group sites will be inactive and closed to reservations (106-107).
- Tent sites will remain inactive and closed for reservations (Sites 48-56, 63, 104, 105).

## B. Modified rules and signage:

- · Registered campers only. No guests allowed into campground.
- No drive through courtesy passes will be offered.
- Social distancing and appropriate CDC signs posted in all public use areas.

# C. Rules that will be strictly enforced:

- 3 vehicles maximum with valid vehicle tag.
- 8 people maximum per site.

## D. Facilities that will remain closed:

- Playground
- Group Sites and Pavilions
- Bathhouses A, B and C

# E. Check-in Process Modified for contactless interaction

- Gate House will be open and only 1 authorized personnel allowed inside.
- Building will remain locked and campers will not be allowed to enter gate house.
- Attendant will ensure social distancing and will wear personal protective equipment.
- Sandwich board with following info posted in front of gate house:
  - For Entry: Please call 770-205-6850
  - · Do not enter gate house
  - · Please give your name to the attendant to confirm reservation status · If someone does not have a valid reservation, they will
  - No drive through courtesy passes will be given

- Registered campers only in Campground
- Social distancing rules apply (stay 6 feet apart)
- If someone does not have a valid reservation, they will be asked to leave
- Upon reservation validation, the attendant will explain the rules including social distancing guidelines.
- Attendant will place reservation items outside on a table for the camper to retrieve.

## F. Patrols:

- Volunteers/Staff/Park Rangers will increase frequency of campground patrols to once per hour between the hours of 12-8 pm.
- They will explain violations and consequences to campers/visitors/walkers as needed, while practicing social distance guidelines.
- Extreme cases and repeat offenders will be asked to leave or removed from campground.

## G. Georgia Clamping: Georgia Glamping will also follow modified campground rules.

- Volunteers/Staff/Park Rangers will increase frequency of campground patrols to once per hour between the hours of 12-8 pm.
- They will explain violations and consequences to campers/visitors/walkers as needed, while practicing social distance guidelines.
- Extreme cases and repeat offenders will be asked to leave or removed from campground.

### Check in procedures modified:

Contactless check in will be provided.

#### **Reservations modified:**

- Will allow for immediate family group reservations only.
- Back to back stays will not be allowed. They will block out one day in between guests on Sundays and Thursdays for additional cleaning.

#### **Facilities Usage Modified:**

- Will be allowed to provide their customers with exclusive access to Bathhouse A.
- · The bath house will stay locked and Georgia Glamping will coordinate access for their guests.
- Georgia Glamping must provide a daily cleaning (minimum of three times per day and up to six times per day if all sites areoccupied) and maintain a log sheet posted on the bathhouse door for easy monitoring.
- Georgia Glamping will provide hand sanitizer, gloves and masks. The gloves and masks must be worn when visiting the bathhouse.
- All tent units will be thoroughly cleaned and disinfected between guest usage.