



FORSYTHCOUNTY
Department of Communications

Release 000658

May 24, 2013

Contact: Jodi B. Gardner
Director of Communications
770.886.2802
JBGardner@forsythco.com

FOR IMMEDIATE RELEASE

FORSYTH COUNTY WATER AND SEWER DEPARTMENT
WARNS OF POTENTIALLY FRAUDULENT CALLS

FORSYTHCOUNTY, Georgia – The Forsyth County Water and Sewer Department is alerting residents of potentially fraudulent telephone calls from someone claiming to be a representative of the Water Department.

The calls have typically been received during evening hours, with the caller demanding credit card payment over the phone.

While the county does make courtesy calls to advise customers of an outstanding balance on their account and will accept credit card payment over the phone, payment will never be demanded over the phone.

The Forsyth County Water and Sewer Department does not call customers in the evening for billing matters.

Citizens who receive such a call are asked to contact the Forsyth County Sheriff's Office immediately by calling the non-emergency dispatch line at 770.781.3087. Customers should never provide personal information such as their account number over the telephone. Those receiving a call should insist the caller provide such information.

Customers who have any questions regarding their water and sewer account should call the Forsyth County Water and Sewer Department main line at 770.781.2160.

###