



**FORSYTHCOUNTY**  
Department of Communications  
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**FOR IMMEDIATE RELEASE**

**FORSYTH COUNTY NOW OFFERS ONLINE PAYMENT OF  
WATER AND SEWER BILLS**

*Online payment option is quick and convenient*

**FORSYTHCOUNTY, Georgia** – The Forsyth County Water and Sewer Department now offers online bill paying for customer convenience.

“This is a service we are very excited to offer our customers,” Director of Commercial Services Jamie Payne said. “We are always looking for ways to improve service provided to our customers and we have heard from many that they were interested in an online payment option.”

The feature is accessible via the county Web site, [www.forsythco.com](http://www.forsythco.com). From the Quick Links drop-down menu on the home page, select ‘Pay Water Bill Online.’

Customers should have their current mailed water and sewer bill handy when paying online, as information from the bill such as account number and service address number will need to be inputted. When inputting the account number, do not enter the preceding three or four zeros.

The online program will default to the total account balance including all unpaid charges. Since all unpaid charges may not be due at that time, confirm the payment amount due from the current mailed bill. Customers can input the payment amount due at that time if it differs from the total account balance.

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In addition to paying online, the Forsyth County Water and Sewer Department accepts payments via:

- U.S. mail – Send to Forsyth County Water and Sewer Department; P.O. Box 100003; Cumming, GA 30028-8303
- ACH – Complete form to schedule automatic debit from your checking or savings account on due date (form is available at [www.forsythco.com](http://www.forsythco.com) and at the Water and Sewer Department office)
- Telephone – Call 770.781.2160
- In person – Visit Forsyth County Water and Sewer Department; 110 E. Main Street (Suite 150); Cumming, GA 30040

To receive additional information, call 770.781.2160.

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